



## CUSTOMER INSTRUCTIONS

Thank you for renting from All Star Jump. We are here to make sure you have a *fun* and *safe* event. Below are a few items to be aware of for your rental.

- Safety is our Number #1 priority. Therefore, following the rules below will ensure every one's safety.
  - All persons must **REMOVE SHOES** before playing in the unit. **Socks are required.**
  - To avoid back and neck injuries, **FLIPS ARE NOT ALLOWED**
  - On units with slides persons must **only slide forward facing and feet first.**
  - Remove children and unplug unit at first sign of **STRONG WINDS (above 15 mph).**
  - Children must be monitored at all times by a responsible adult.
- **NO SILLY STRING**, gum, food, candy, or other foreign substances are allowed in the unit. (Silly string permanently damages the unit.)
- **CAUTION:** Continuous plugging and unplugging of motor may cause serious injury and is extremely damaging to equipment.
- If the unit malfunctions, is dirty upon delivery or any has other issues please contact us at 509-326-1725 and we will send someone out as quickly as possible to remedy the issue.
- The delivery personnel will setup, clean and wipe the unit down with Clean Green before turning the unit over to the lessee. *Upon pickup the unit should be cleaned and returned in the same condition it was delivered.* All Star Jump reserves the right to charge a \$25 cleaning fee for units that are not cleaned before pickup.

Thank you again for your business and please don't hesitate to call us if we can help with any of your party rental needs.